## Machine learning for Dynamic Social Network Analysis

# Applications: Control

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IIT HYDERABAD, DECEMBER 2017

### Outline of the Seminar

#### REPRESENTATION: TEMPORAL POINT

- PROCESSE\$. Intensity function
  - 2. Basic building blocks
  - 3. Superposition
  - 4. Marks and SDEs with jumps

#### **APPLICATIONS: MODELS**

- 1. Information propagation
- 2. Opinion dynamics
- 3. Information reliability
- 4. Knowledge acquisition

#### **APPLICATIONS:**

#### GOMTRehce maximization

- 2. Activity shaping
- 3. When to post
- 4. When to fact check

## This lecture

# Applications: Control

- 1. Influence maximization
  - 2. Activity shaping
    - 3. When to post
  - 4. When to fact check

### Influence maximization

Can we find the most influential group of users

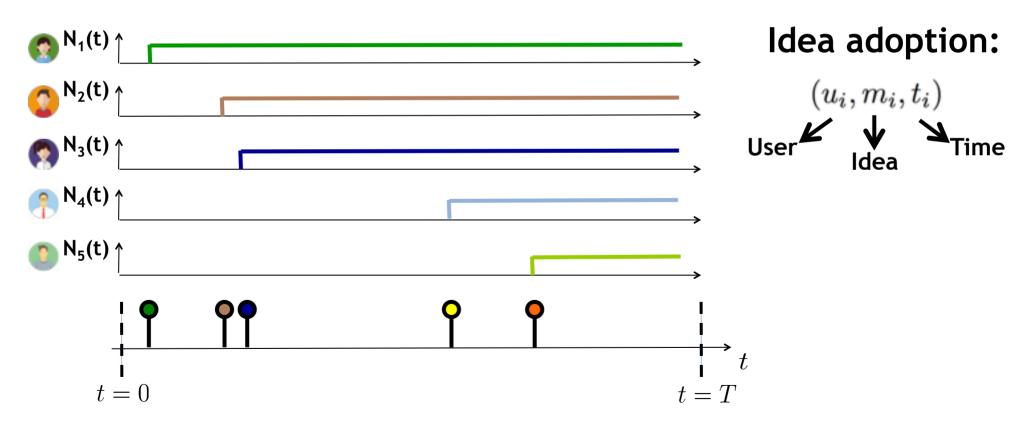
Why this goal?



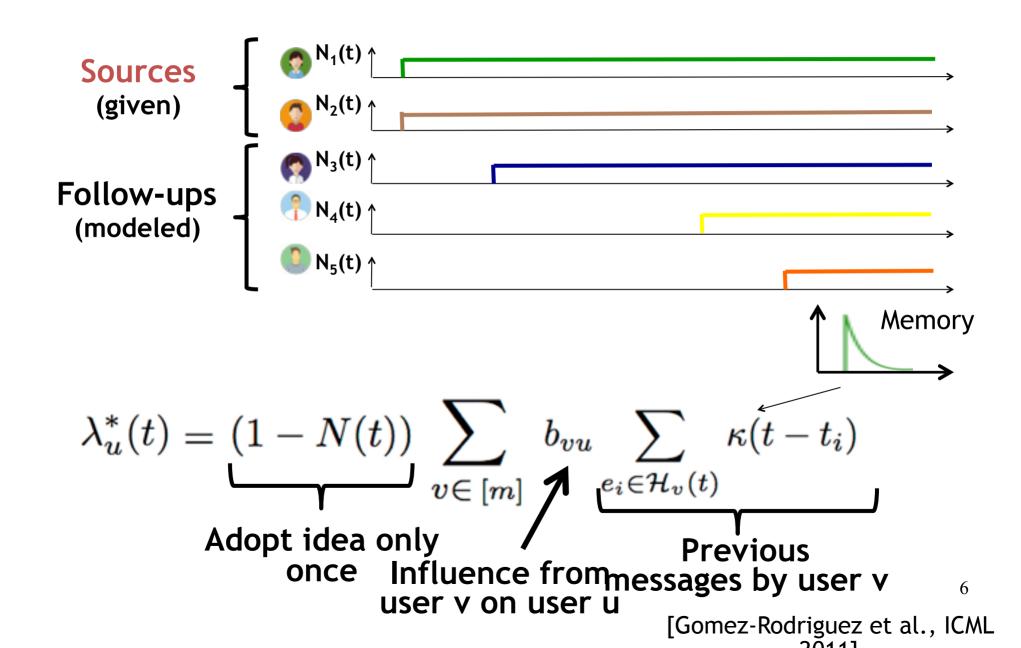
Why Word Of Mouth Marketing Is The Most Important Social Media

### Idea adoption representation (Lecture 2)

We represent an idea adoptions using terminating temporal point processes:

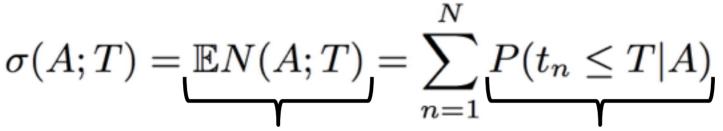


### Idea adoption intensity (Lecture 2)



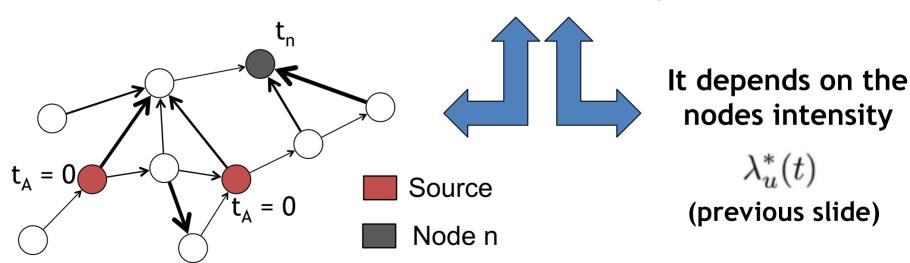
### Influence of a set of sources

### Influence of a set of source nodes A:

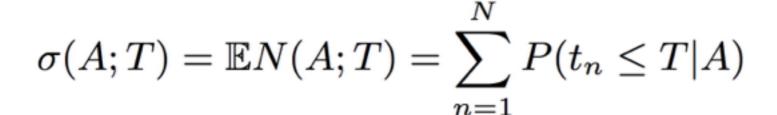


Average number of nodes who follow-up by time T

Probability that a node n follows up

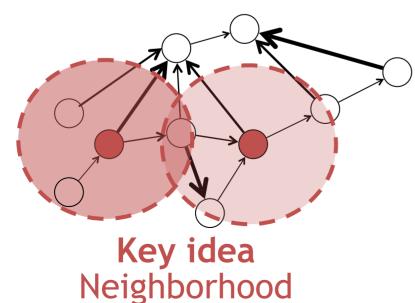


### Influence estimation: exact vs. approx.



Approximate Influence Estimation





Exact Follow-up

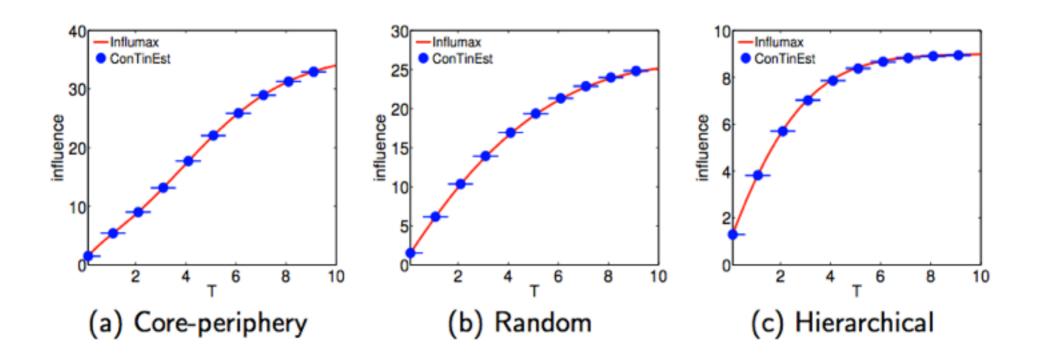
Can be exponential in network size, not scalable!

Source

Node n

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### How good are approximate methods?



Not only theoretical guarantees, but they also work well in practice.

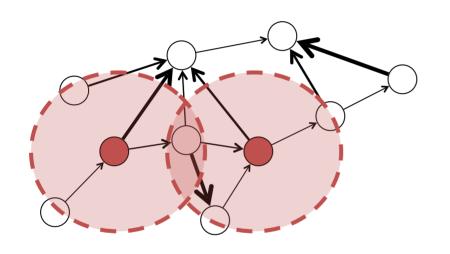
### Maximizing the influence

Once we have defined influence, what about finding the set of source nodes that maximizes influence?

$$A^* = \operatorname*{argmax}_{|A| \le k} \sigma(A; T)$$

Theorem. For a wide variety of influence models, the influence maximization problem is NP-hard.

### NP-hardness of influence maximization

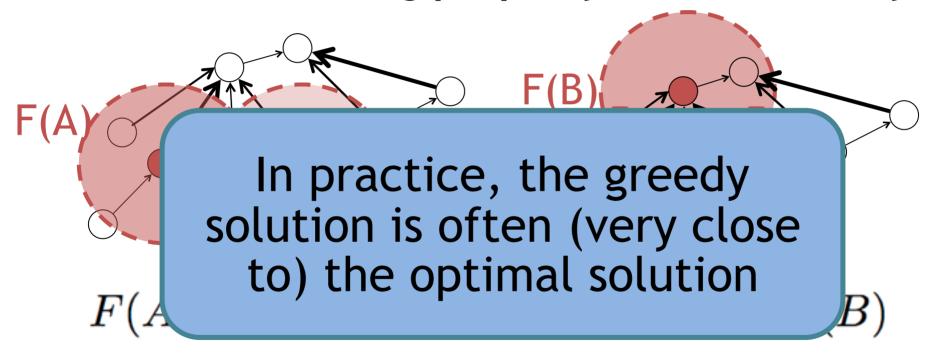


The influence maximization can be reduced to a **Set Cover problem** 

Set Cover is a well-known NP-hard problem

### Submodularity of influence maximization

The influence functio  $\sigma(A;T)$  satisfies a natural diminishing property: submodularity!



Consequenc Greedy algorithm with e: 63% provable guarantee

# Applications: Control

- 1. Influence maximization
  - 2. Activity shaping
    - 3. When to post
  - 4. When to fact check

### Activity shaping

# Can we steer users' activity in a social network in general?

Why this goal?



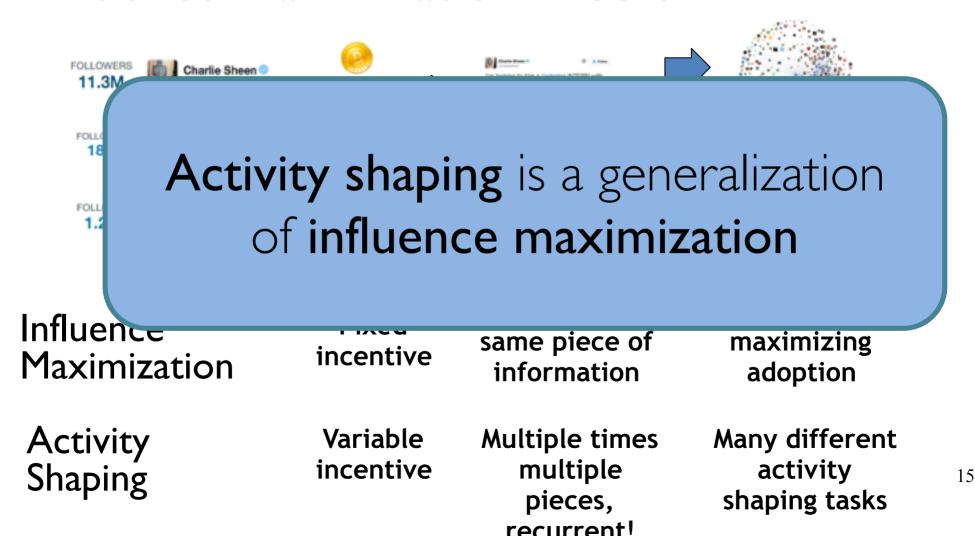
Twitter Stock Tumbles After Drop in User Engagement



7 Ways to Increase Your Social Media Engagement

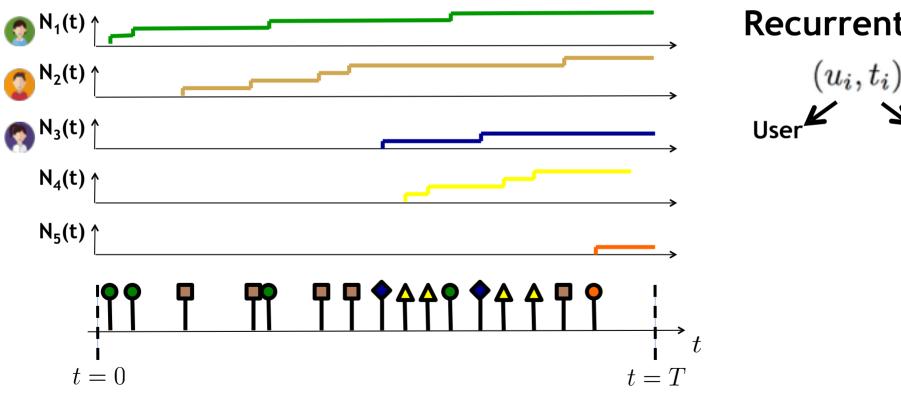
### Activity shaping vs influence maximization

## Related to Influence Maximization Problem



### Event representation (Lecture 2)

We represent messages using nonterminating temporal point processes:



Recurrent event

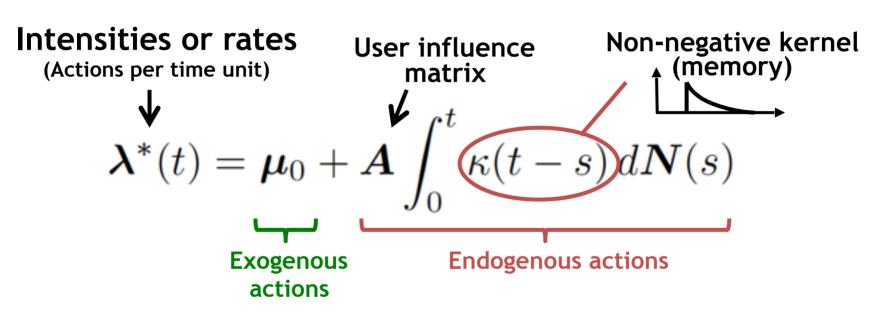
$$(u_i,t_i)$$
User Time

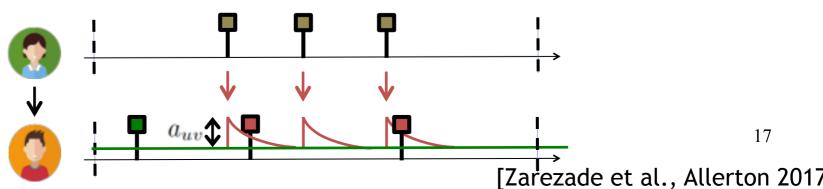
### Multidimensional Hawkes process

 $N_{\rm u}(t)$ 

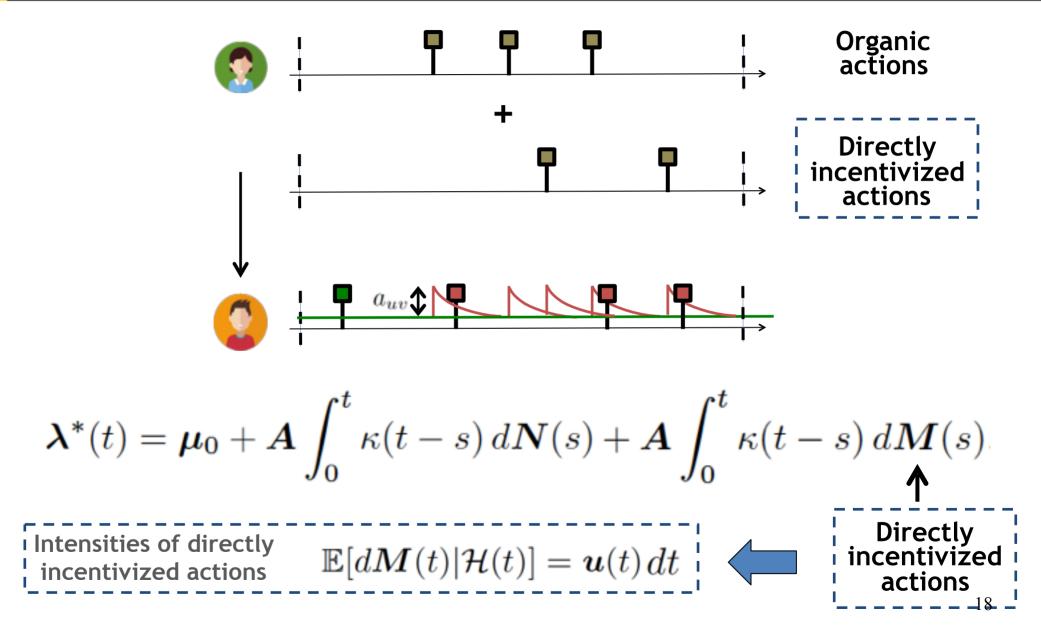
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### Steering endogenous actions



### Cost to go & Bellman's principle of optimality

Optimization 
$$\begin{bmatrix} & \underset{\boldsymbol{u}(t_0,t_f]}{\text{minimize}} & \mathbb{E}_{(\boldsymbol{N},\boldsymbol{M})(t_0,t_f]} \left[ \phi(\boldsymbol{\lambda}(t_f)) + \int_{t_0}^{t_f} \ell(\boldsymbol{\lambda}(t),\boldsymbol{u}(t)) \, dt \right] \\ & \text{subject to} & u_i(t) \geq 0, \ \forall t \in (t_0,t_f], \ i=1,\ldots,n \end{bmatrix}$$
 Dynamics

To solve the problem, we first define the corresponding **optimal cost-to-go:** 

$$J(\boldsymbol{\lambda}(t), t) = \min_{\boldsymbol{u}(t, t_f]} \mathbb{E}_{(\boldsymbol{N}, \boldsymbol{M})(t, t_f]} \left[ \phi(\boldsymbol{\lambda}(t_f)) + \int_t^{t_f} \ell(\boldsymbol{\lambda}(s), \boldsymbol{u}(s)) \, ds \right]$$

# Hamilton-Jacobi-Bellman (HJB) equation

# Lemma. The optimal cost-to-go satisfies Bellman's Principle of Optimality

$$J(\boldsymbol{\lambda}(t),t) = \min_{\boldsymbol{u}(t,t+dt)} \left\{ \mathbb{E}_{(\boldsymbol{N},\boldsymbol{M})(t,t+dt)} \left[ J(\boldsymbol{\lambda}(t+dt),t+dt) \right] + \ell(\boldsymbol{\lambda}(t),\boldsymbol{u}(t)) \, dt \right\}$$

$$dJ(\lambda(t),t) = J(\lambda(t+dt),t+dt) - J(\lambda(t),t)$$

$$0 = \min_{\boldsymbol{u}(t,t+dt)} \left\{ \mathbb{E}_{(\boldsymbol{N},\boldsymbol{M})(t,t+dt)} \left[ dJ(\boldsymbol{\lambda}(t),t) \right] + \ell(\boldsymbol{\lambda}(t),\boldsymbol{u}(t)) dt \right\}$$

$$d\lambda(t) = [w\mu_0 - w\lambda(t)] dt + A dN(t) + A dM(t)$$

Hamilton-Jacobi-Bellman (HJB) equation Partial differential equation in J (with respect to λ and t)

[Zarezade et al., Allerton 2017

### Solving the HJB equation

Consider a quadratic loss

$$\ell(\pmb{\lambda}(t), \pmb{u}(t)) = -\frac{1}{2} \pmb{\lambda}^T(t) \, \pmb{Q} \, \pmb{\lambda}(t) + \frac{1}{2} \pmb{u}^T(t) \, \pmb{S} \, \pmb{u}(t)$$
 Rewards organic actions Penalizes directly incentivizes

We propose  $J(\lambda(t), t)$  optimal intensity is:

actions and then show that the



## The Cheshire algorithm

### Intuition

Steering actions means sampling action user & times from u\*(t)

#### More in detail

Since the intensity function u\*(t) is stochastic, we sample from it using:

- Superposition principle
- → Standard

Easy to implemen t

```
Algorithm 1: CHESHIEE: it returns user i and time \tau for 1: Initialization: 2: Compute H(t) and g(t); \approx u(t) e - S^{-1}[A^T(g(t) + H(t)u_0) + \frac{1}{2} \operatorname{diag}(A^TH(t)A)]; \in General subroutine: \Leftrightarrow (i, \tau) = \operatorname{Sample}(u_0(t)); \Leftrightarrow (j, s) \leftarrow \operatorname{NextAction}(); \uparrow; while s < \tau do \Leftrightarrow u_N(t) \leftarrow -S^{-1}A^TH(t)\lambda_N(t); \Leftrightarrow u_N(t) \leftarrow -S^{-1}A^TH(t)\lambda_N(t); \Leftrightarrow i \neq \tau; \Leftrightarrow i \neq \tau; \Leftrightarrow i \neq t; \Leftrightarrow u(t) \leftarrow u(t) + u_N(t); \Leftrightarrow u(t) \leftarrow u(t); \Leftrightarrow u(t) \leftarrow u(t); \Leftrightarrow u(t) \leftarrow u(t); \Leftrightarrow u(t) \leftarrow u(t); \Leftrightarrow u(t) \leftarrow u
```

### Experiments on real data

Experiments on five Twitter datasets (users) where actions are tweets and retweets

1. Fit model parameters

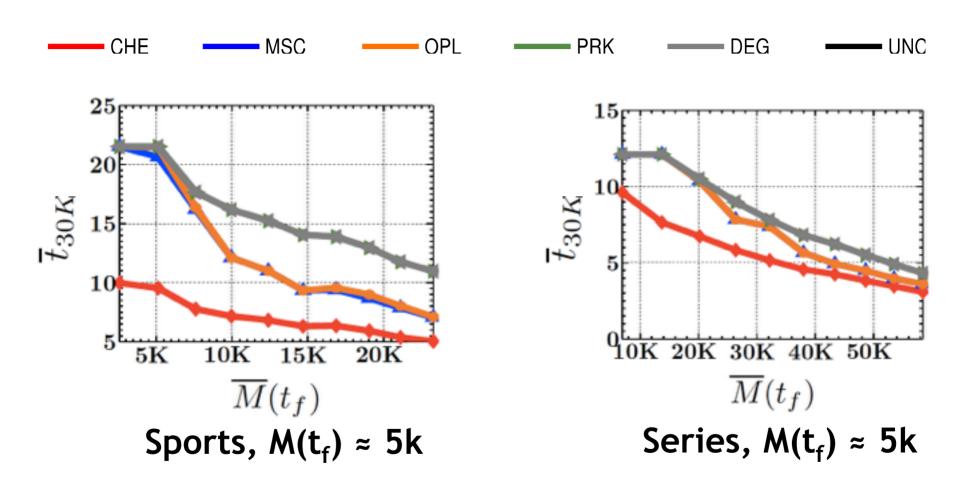
$$d\lambda(t) = [w\mu_0 - w\lambda(t)] dt + A dN(t)$$

$$\uparrow \qquad \qquad \uparrow$$
exogeneous rate influence matrix

2. Simulate steering endogenous actions  $[w\mu_0 - w\lambda(t)] dt + A dN(t) + A dM(t)$ 

directly incentivized tweets

### Performance vs. # of incentivized tweets



Cheshire (in red) reaches 30K tweets 20-50% faster than the second best performer

# Applications: Control

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### Social media as a broadcasting platform

Everybody can build, reach and broadcast information to their own audience





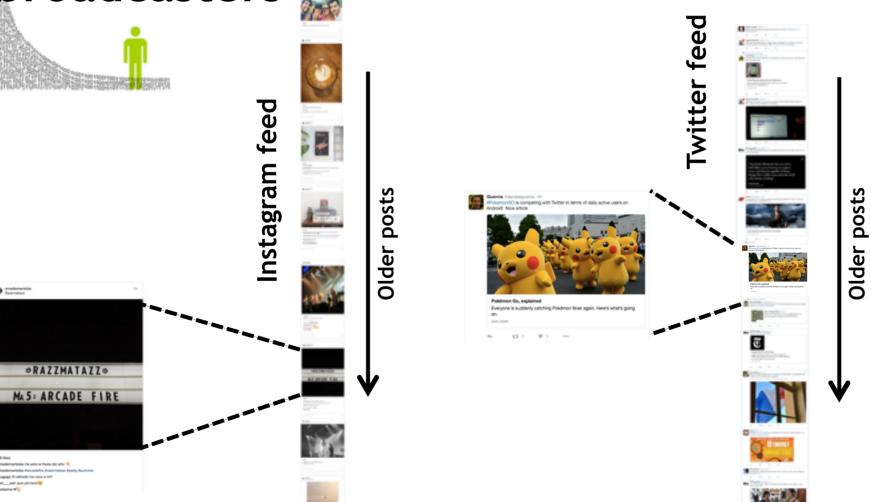


Broadcasted content

Audience reaction

### Attention is scarce

Social media users follow many broadcasters



### What are the best times to post?

THE BLOG

### THE HUFFINGTON POST

The Best Times to Post on Social Media

Tech.N

Here Are the Be So Your Picture

Can we design an algorithm that tell us when to post to achieve **high visibility?** 



HubSpot

The Best Tin

Twitter, LinkedIn & Other Social Media Sites [Infographic]

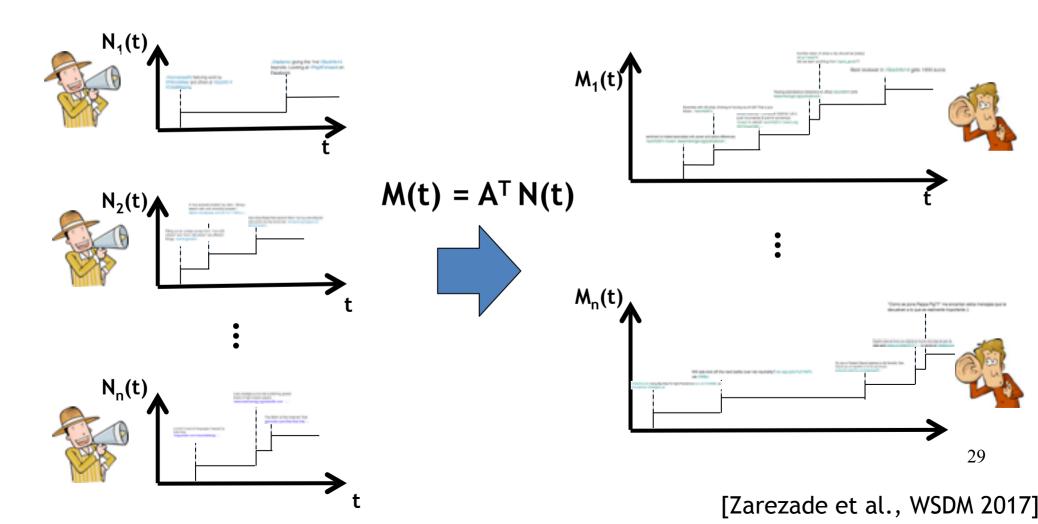


For Brands And PR: When Is The Best Time To Post On Social Media?

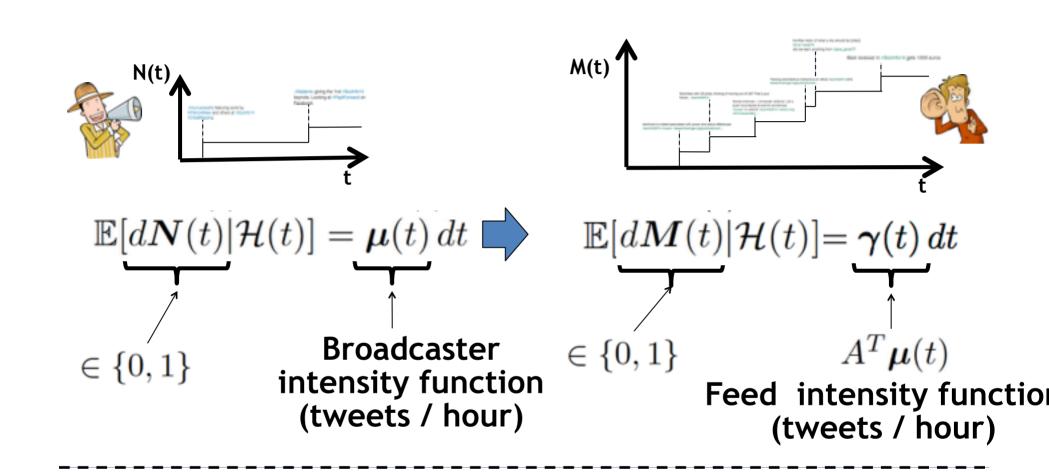
### Representation of broadcasters and feeds

## Broadcasters' posts as a counting process N(t)

Users' feeds as sum of counting processes M(t)



### Broadcasting and feeds intensities



Given a broadcaster i and her followers

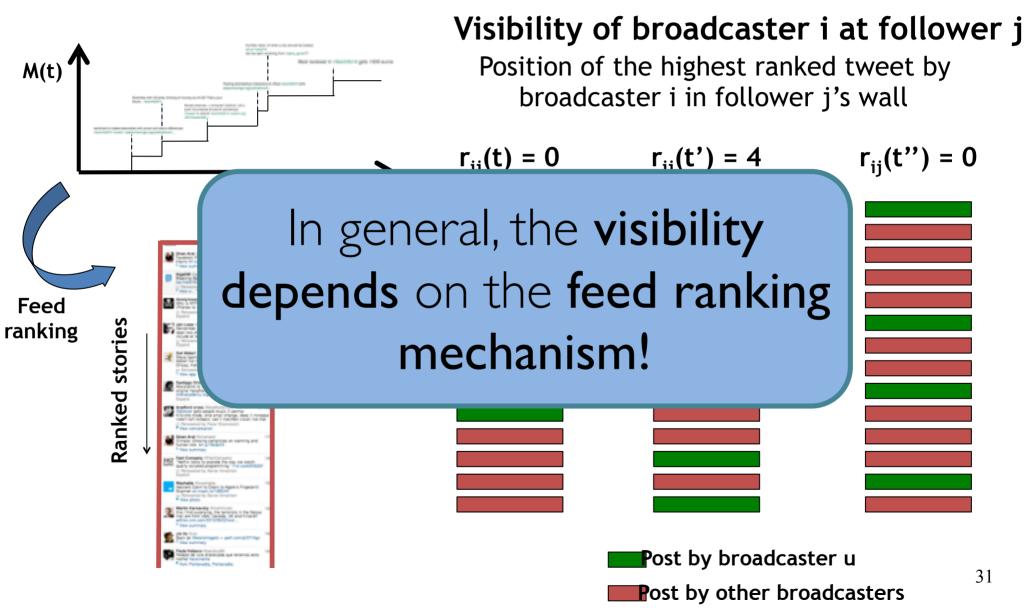


$$\mathbf{M}_{\backslash i}(t) = A^T \mathbf{N}(t) - A_i N_i(t)$$
$$\gamma_{j\backslash i}(t) = \gamma_j(t) - \mu_i(t)$$

Feed due to other broadcasterae et al., WSDM 2017]

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### Definition of visibility function



### Optimal control of temporal point processes

# Formulate the when-to-post problem as a novel stochastic optimal control problem

(of independent

interest)

Visibility and feed dynamics

Optimizing visibility





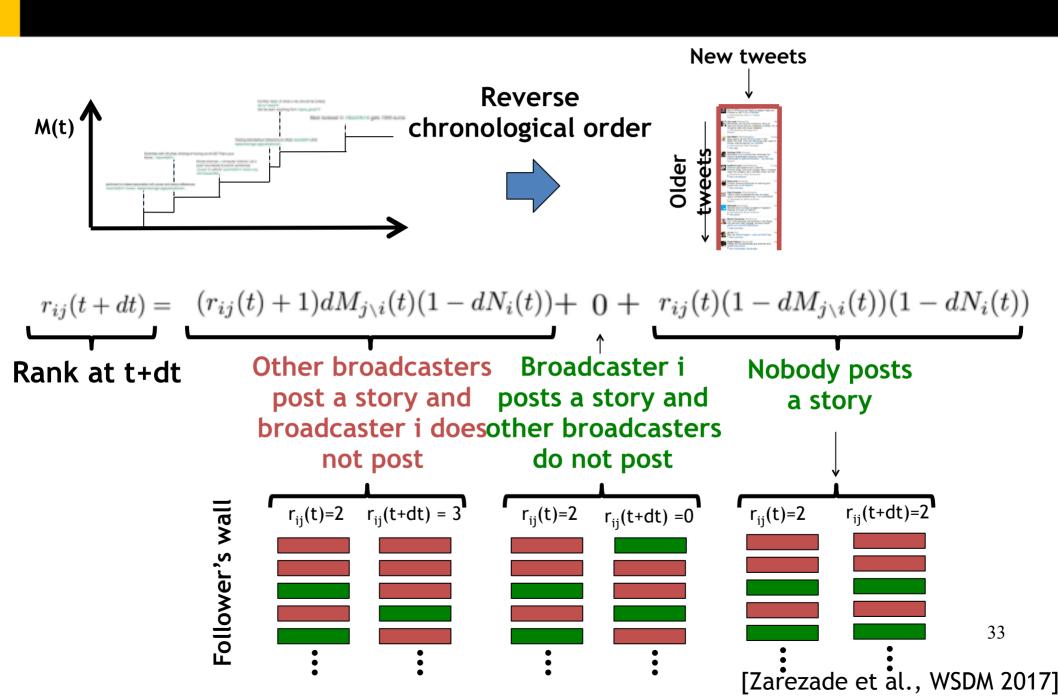




System of stochastic Optimal control of equations with jumps jumps

**Twitter** 

## Visibility dynamics in a FIFO feed (I)



## Visibility dynamics in a FIFO feed (II)

$$r_{ij}(t+dt) = (r_{ij}(t)+1)dM_{j\setminus i}(t)(1-dN_i(t)) + 0 + r_{ij}(t)(1-dM_{j\setminus i}(t))(1-dN_i(t))$$



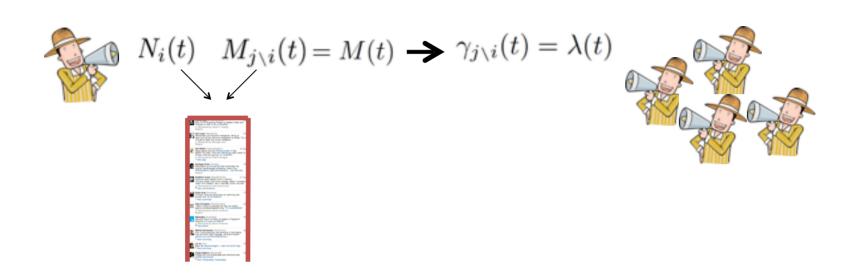
$$dr_{ij}(t) = -r_{ij}(t)\,dN_i(t) + dM_{j\backslash i}(t)$$
 
$$r_{ij}(t+dt) - r_{ij}(t) \ \ \text{Broadcaster iOther broadcasters}$$
 posts a story posts a story

Stochastic differential equation (SDE) with jumps

#### **OUR GOAL:**

Optimize  $r_{ij}(t)$  over time, so that it is small, by controlling  $dN_i(t)$  through the intensity  $\mu_i(t)$ 

### Feed dynamics



# We consider a general intensity:

(e.g. Hawkes, inhomogeneous Poisson)

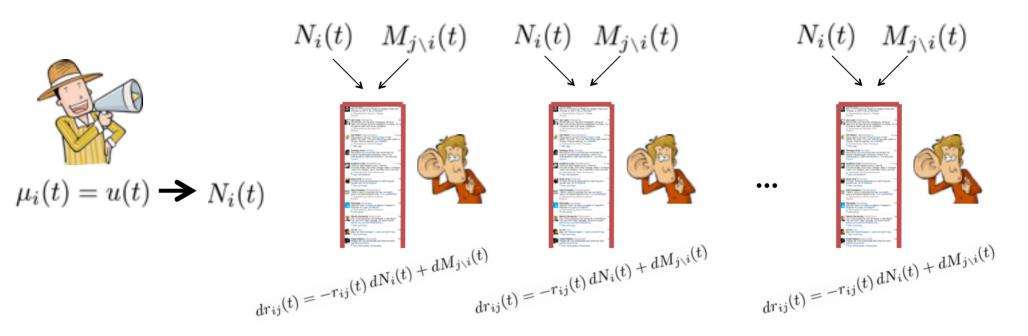
$$\lambda^*(t) = \lambda_0(t) + \alpha \int_0^t g(t-s) dN(s)$$
 Deterministic arbitrary intensity Stochastic self-excitation

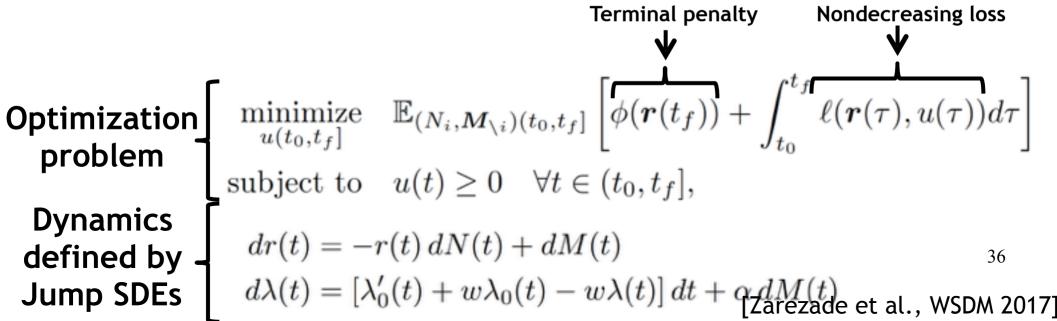
Jump stochastic differential equation (SDE)

$$d\lambda^*(t) = \left[\lambda_0'(t) + w\lambda_0(t) - w\lambda^*(t)\right]dt + \alpha dN_i(t)$$

[Zarezade et al., WSDM 2017]

## The when-to-post problem





# Bellman's Principle of Optimality

# Lemma. The optimal cost-to-go satisfies Bellman's Principle of Optimality

$$J(r(t), \lambda(t), t) = \min_{u(t, t+dt)} \mathbb{E}\left[J(r(t+dt), \lambda(t+dt), t+dt)\right] + \ell(r(t), u(t)) dt$$

$$J(r(t+dt), \lambda(t+dt), t+dt) = J(r(t), \lambda(t), t) + dJ(r(t), \lambda(t), t)$$

$$0 = \min_{u(t,t+dt]} \mathbb{E}\left[dJ(r(t),\lambda(t),t)\right] + \ell(r(t),u(t))\,dt$$

$$dr(t) = -r(t) dN(t) + dM(t)$$
  
$$d\lambda(t) = [\lambda'_0(t) + w\lambda_0(t) - w\lambda(t)] dt + \alpha dM(t)$$

#### Hamilton-Jacobi-Bellman (HJB) equation

Partial differential equation in J (with respect to r, λ and t)

[Zarezade et al., WSDM 2017]

# Solving the HJB equation

#### Consider a quadratic loss

$$\ell(r(t), u(t)) = \frac{1}{2} s(t) r^{2}(t) + \frac{1}{2} q u^{2}(t)$$

Favors some periods of times (e.g., times in which the follower is online)

We propose  $J(r(t), \lambda(t), t)$ the optimal intensity is:

Trade-offs visibility and number of broadcasted posts and then show that

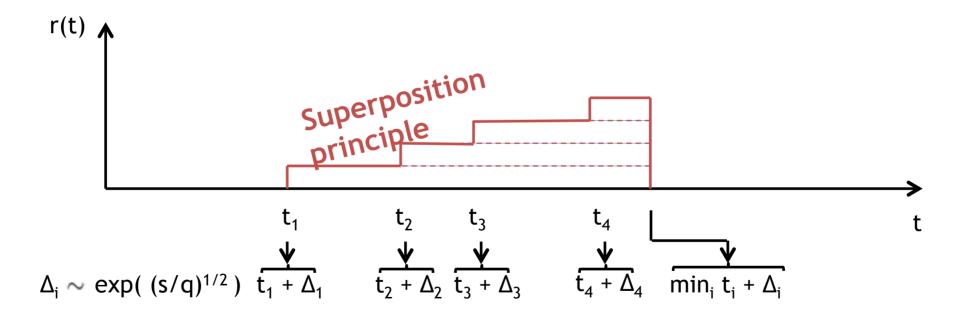
$$\begin{split} u^*(t) &= q^{-1} \left[ J(r(t), \lambda(t), t) - J(0, \lambda(t), t) \right] \\ &= \sqrt{s(t)/q} \, r(t) \\ &= \sqrt{s(t)/q} \, r(t) \\ &= \text{the the current visibility!} \\ &= \text{current problem of the problem of the current visibility!} \end{split}$$



## The RedQueen algorithm

Consider 
$$s(t) = \longrightarrow u^*(t) = (s/q)^{1/2}$$
  
 $s$   $r(t)$ 

#### How do we sample the next time?



It only requires sampling M(t<sub>f</sub>) times!

## When-to-post for multiple followers

Consider n followers and a quadratic loss:

$$\ell(\mathbf{r}(t), u(t), t) = \sum_{i=1}^{n} \frac{1}{2} s_i(t) r_i^2(t) + \frac{1}{2} q u^2(t)$$

Fav (e.g., tim

Then,

 $u^*(t$ 

We can easily adapt the efficient sampling algorithm to multiple followers!

It only depends on the current visibilities!

# Novelty in the problem formulation

The problem formulation is unique in two key technical aspects:

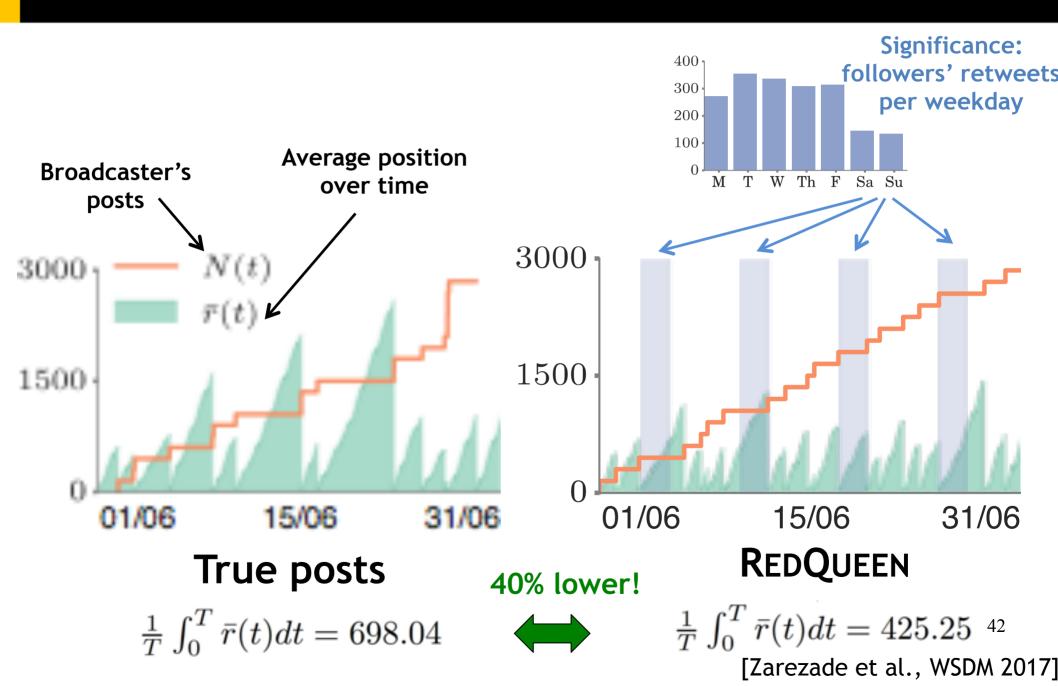
# I. The control signal is a conditional intensity

Previous work: time-varying real vector

#### II. The jumps are doubly stochastic

Previous work: memory-less jumps

## Case study: one broadcaster



#### **Evaluation metrics**

#### Position over time

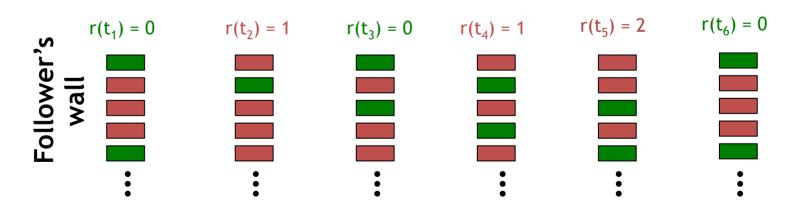
$$\int_0^T r(t)dt$$

#### Time at the

$$\int_0^T \mathbb{I}(r(t) < 1) dt$$

Post by broadcaster

**P**ost by other broadcasters



Position over time =

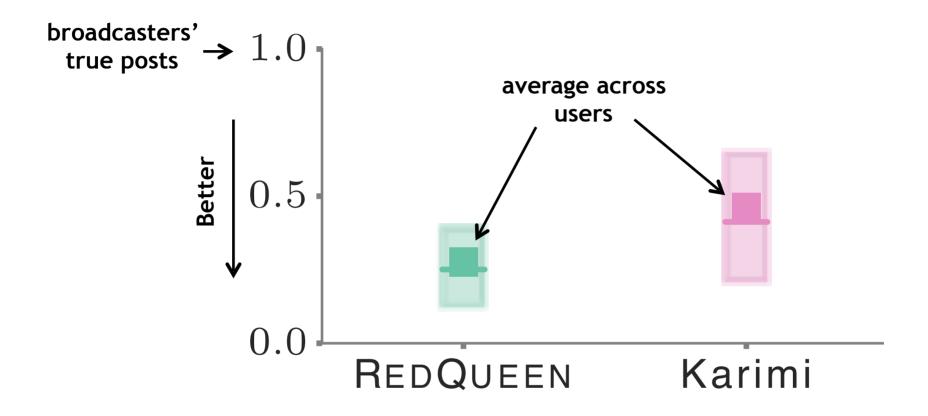
Time at the top

$$0x(t_2 - t_1) + 1x(t_3 - t_2) + 0x(t_4 - t_3) + 1x(t_5 - t_4) + 2x(t_6 - t_5)$$

$$(t_2 - t_1) + 0 + (t_4 - t_3) + 0 + 0$$

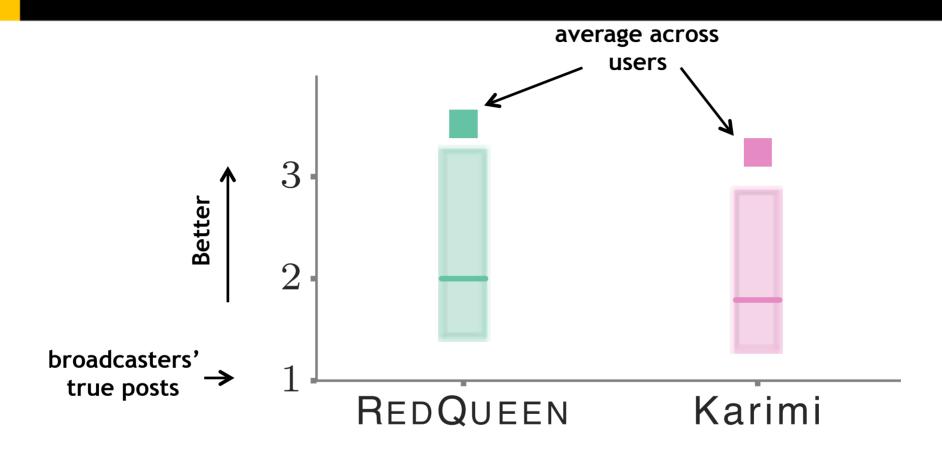
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### Position over time



It achieves (i) 0.28x lower average position, in average, than the broadcasters' true posts and (ii) lower average position for 100% of the users.

## Time at the top

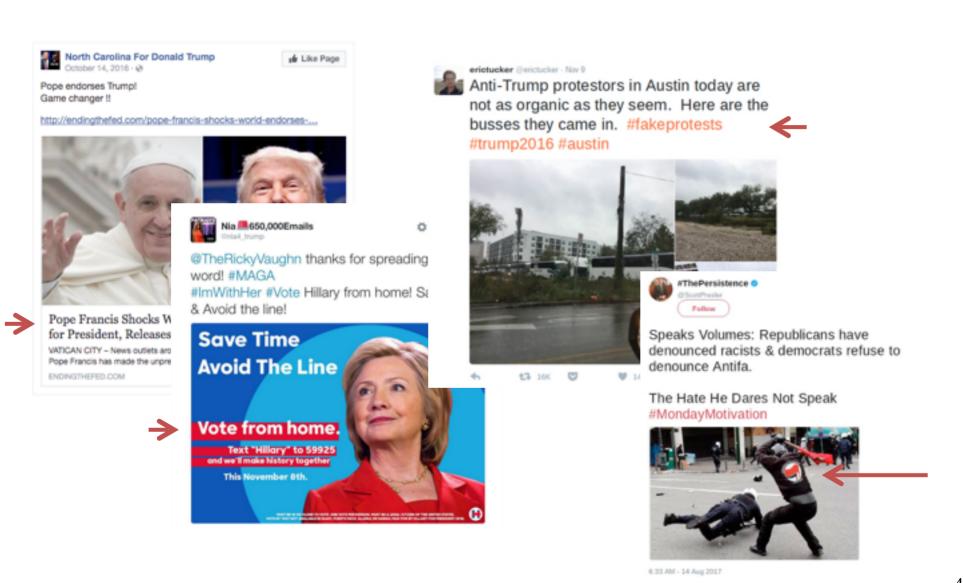


It achieves (i) 3.5x higher time at the top, in average, than the broadcasters' true posts and (ii) higher time at the top for 99.1% of the users.

# Applications: Control

- 1. Influence maximization
  - 2. Activity shaping
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  - 4. When to fact check

# Opinionated, inaccurate, fake news



# Solution: Resort to fact-checks by 3<sup>rd</sup> parties

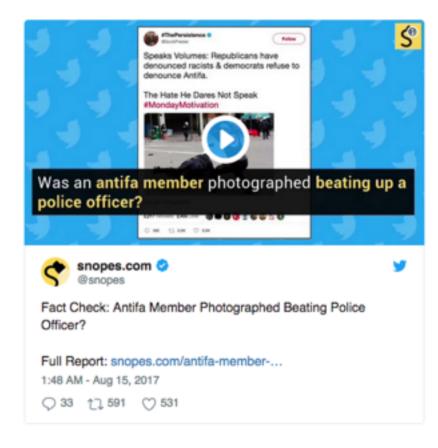
Send information to trusted third parties (e.g., Snopes) for fact-checking

Speaks Volumes: Republicans have denounced racists & democrats refuse to denounce Antifa.

The Hate He Dares Not Speak #MondayMotivation





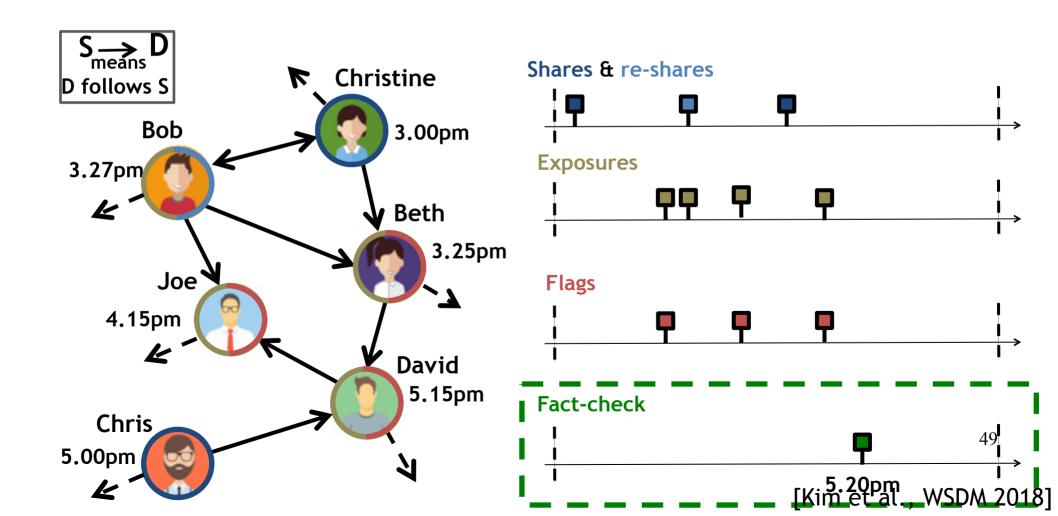


#### Challenges

- 1. Fact-checking is costly
- 2. Which content to fact-check?
- 3. What to do after fact-checking?

#### Detect & prevent = flags by crowd + fact check

# Major social networking sites are testing the following mechanism



### Challenges

# Previous procedure faces several challenges:



Uncertainty on the number of exposures



Probabilistic exposure models!



Flags can be manipulated



Robust flag aggregation



Fact-checking is



costly fradeoff between flags &

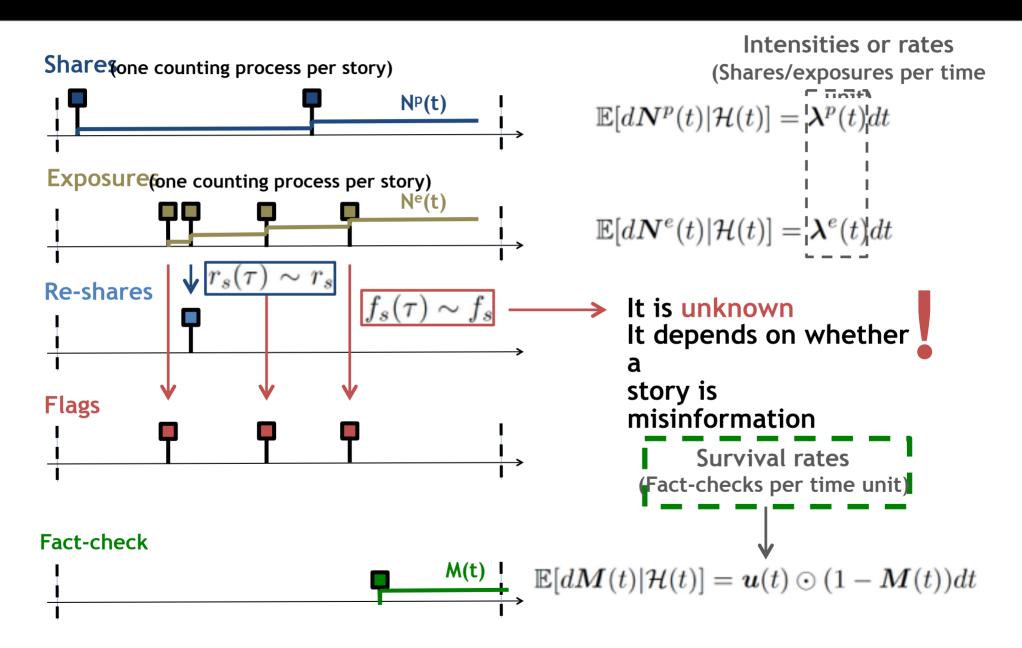


Optimal fact-checking

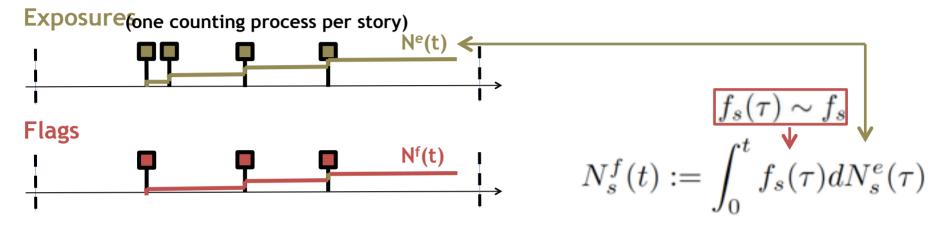
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This talk

# Procedure representation & modeling



### Rate of misinformation



Average number of users exposed to misinformation by time t: \_\_\_\_\_Estimated from

historical data 
$$\bar{N}_s^m(t) := p_{m|s,f=1}N_s^f(t) + p_{m|s,f=0}(N_s^e(t) - N_s^f(t))$$

 $dN_s^f(t) = f_s(t)dN_s^e(t)$ 

Rate of misinformation:

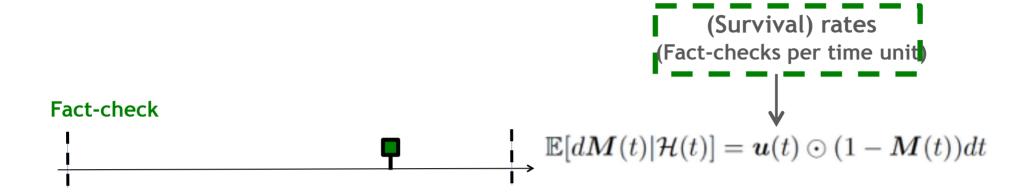
$$\tilde{\lambda}_s^m(t)dt = \mathbb{E}[d\bar{N}_s^m(t)|\mathcal{H}(t)]$$

 $f_s|N_s^f, N_s^e \sim Beta\left(\alpha + N_s^f(t), \beta + N_s^e(t) - N_s^f(t)\right)$ 

Conditional!
Allows for posteriors!

[Kim et al., WSDM 2018]

## When to fact-check?



Find curvival rates that minimize the

This is a stochastic optimal control problem for jump SDEs

subject to  $u(t) \geq 0 \quad \forall t \in (t_0, t_f],$ 

Trade-off fact-checks vs misinformation

...given the dynamics of exposures, "shares, reshares & flags

[Kim et al., WSDM 2018]

# Solving the optimal control problem

### We define the optimal cost-to-go J(...):

$$J(M(t), N^e(t), N^f(t), N^p(t), \lambda^e(t), t) = \min_{u(t, t_f]} \mathbb{E}\left[\phi(\hat{\lambda}^m(t_f)) + \int_t^{t_f} \ell(\hat{\lambda}^m(\tau), u(\tau))d\tau\right]$$



Bellman's Principle of Optimality

$$0 = \min_{u(t,t+dt]} \left\{ \mathbb{E}\left[dJ(M(t),N(t),N^f(t),N^p(t),\lambda^e(t),t)\right] + \ell(\hat{\lambda}^m(t),u(t))dt \right\}$$

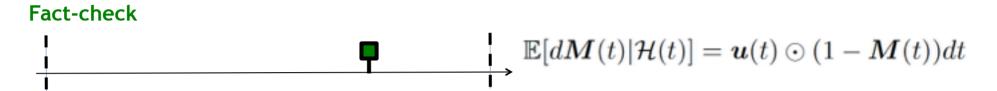


Dynamics dM(t), dN(t),  $dN^{f}(t)$ ,  $dN^{p}(t)$ ,  $d\lambda^{e}(t)$ 

# Hamilton-Jacobi-Bellman (HJB) Equation

Partial differential
equation in J
wrt M, N, N<sup>f</sup>, N<sup>p</sup>, λ<sup>e</sup>, and

# Optimal solution for fact-checking



For a general family of shares and exposure intensities

Given an additive quadratic loss, the optimal fact intensity for each story is given by -1

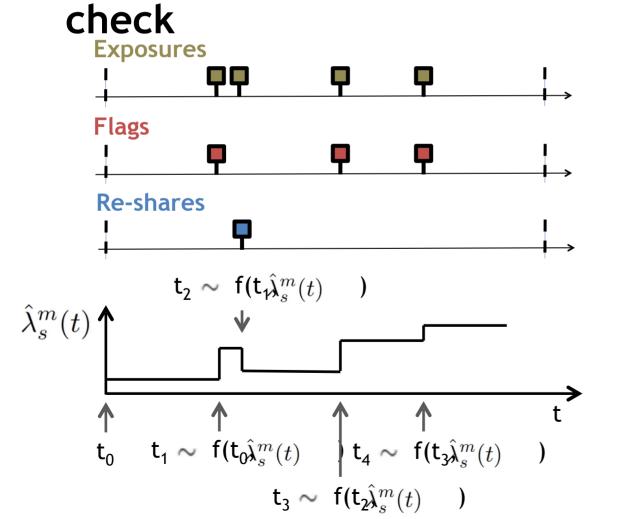
$$u_s^*(t) = q_s^{-\frac{1}{2}} \hat{\lambda}_s^m(t)$$

Parameter that trades-off fact-checks vs misinformation

# The CURB algorithm

#### Intuition

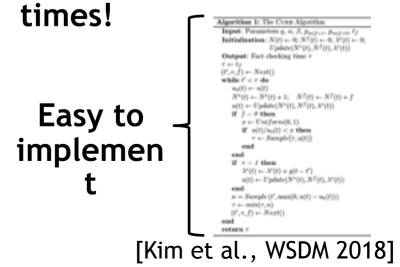
#### Adaptive planning of the time to fact



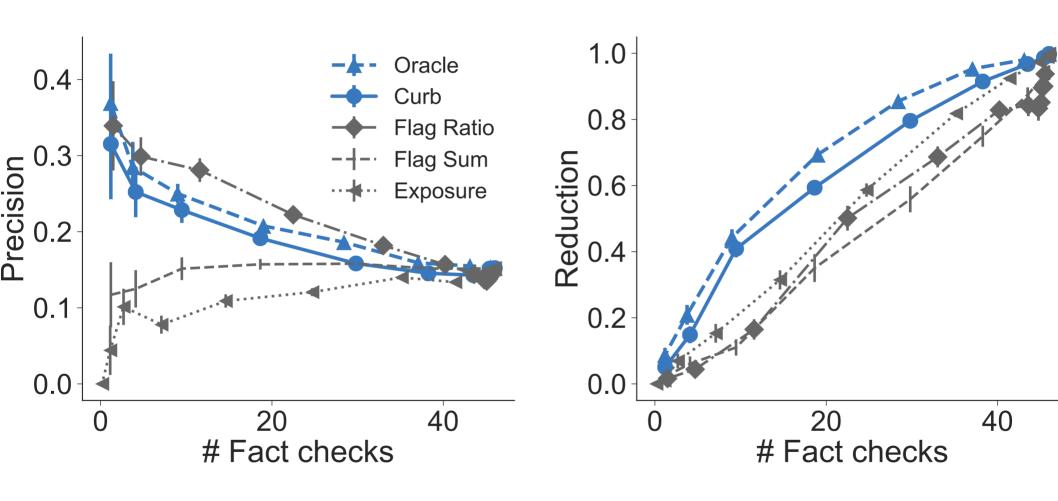
The function f(..) uses:

- → Superposition
- > Btandale thinning

It only requires sampling  $O(N^e(t_f))$ 

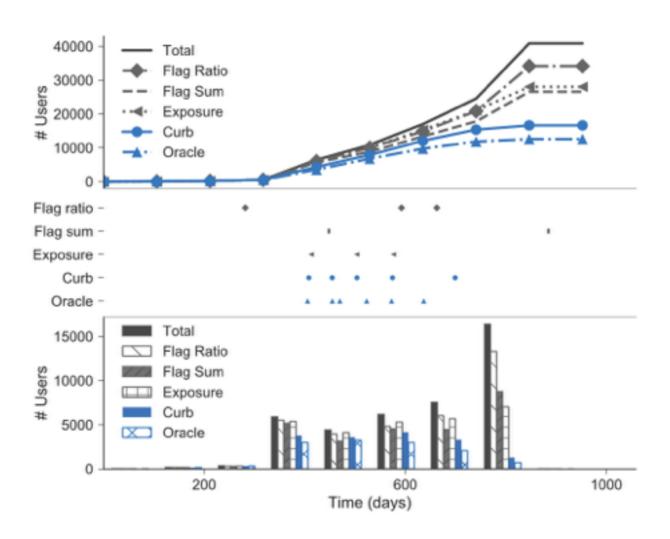


### Performance vs # of fact checks (Twitter)



CURB and the oracle achieve optimal tradeoff between precision & Misinformation reduction [Kim et a

### Misinformation reduction over time (Twitter)



Both CURB and the oracle prevent the spread of misinformation before it becomes, WSPM-2018]

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#### GOMTRehce maximization

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## Thanks!

Interested?
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